

# Governor's Ambassador Award Winners | 2010

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## **Professional Achievement Award**

Thomas C. Clay  
Tourism, Arts & Heritage  
Department of Parks

Mr. Clay is recognized for the contributions he makes to Kentucky, by going above and beyond the scope of his position with the Commonwealth by voluntarily hosting 30 radio programs and a television show broadcast in eastern Kentucky, southeast Ohio and western West Virginia. Both the television and radio shows promote fish and wildlife, parks and tourism in Kentucky. His commitment to the wildlife resources of this state are evident, over 1 million people tune in each week to hear from Mr. Clay. His work is an outstanding example of going above and beyond in the area of professional achievement.

## **Community Service and Volunteerism**

Gene Layne  
Transportation Cabinet

Mr. Layne is recognized for his dedication to and volunteerism with over 10 different community organizations in the Big Sandy and Pikeville area. His community service aims to help the communities most fragile to become involved in civic organizations and activities. Mr. Layne serves as a mentor for all of us who aspire to make a difference in our communities.

## **Leadership Award**

Mary "Peg" Barry  
Cabinet for Health & Family Services  
Commission for Children with Special Health Care Needs

Ms. Barry is recognized for her leadership and commitment to help the children of Kentucky. In 2009, Ms. Barry accepted a challenge to develop a pediatric Cochlear Implant Program. The program was initiated to help children with hearing loss throughout the state, by providing a network of cochlear implant mapping and follow up centers throughout the Commonwealth. As a result of her leadership, Kentucky children with severe to profound hearing loss are able to access audio logic and speech-language pathology services without having to travel great distances to receive help. The potential of the impact of her leadership in this arena has set an example for other states as they attempt to serve families of children with hearing loss in both urban and rural areas.

## **Courage Award**

SGT Howard L. Barcus  
Military Affairs

SGT Barcus is recognized as the recipient of the Courage Award for his selfless actions while coming to the aid of accident victims. While traveling the Bluegrass Parkway in both February and March of 2010, SGT Barcus came across drivers who crossed over the median, one striking the guardrail and the other

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embedded into the embankment. During each incident, SGT Barcus accessed the passenger using his Combat Life Saver skills, and stayed with the victims until an ambulance arrived. During the March incident, the driver was partially ejected from the car and severely injured. SGT Barcus not only tended to the victim, he also assisted law enforcement with traffic control and cleaned up debris from the road. SGT Barcus acts are to be commended for showing the courage to assist others in their greatest time of need.

### **Teamwork Award**

Judy Greene-Baker

Dan Kane

Christopher Ripy

Connie Spicer

The Staff of the Army Direct Ordering Program, Department of Military Affairs:

The KY Logistics Operations Center is tasked with development, management, and logistic operation of projects that provide high benefit vs. cost to Department of Defense agencies with improved customer service and readiness for the "warfighter." The Army Direct Ordering Program leadership team has aggressively and creatively developed programs to enable soldiers in deployed areas to rapidly order and receive replacement uniforms and essential items not stocked in overseas locations. They developed a highly effective and simple-to-use web based catalog ordering system to efficiently streamline the process. Another added bonus of this program is that it has enabled the expansion of second and third work shifts, increased shipping lanes from four to six, and maintained operations 24 hours a day, seven days a week. The total number of orders shipped by the Army Direct Ordering team to Afghanistan and Iraq in Federal Fiscal Year 2009 was 735,821 over 3,000 orders daily. Thus far this Federal Fiscal Year 2010, the total reached 799,551 over 4,441 order a day! I am proud to acknowledge this work group as recipients of the teamwork award for their innovation, creative problem solving, collaboration and dedication to their department and our men and women in military service.

### **Customer Service**

Natalie Brown

Finance & Administration Cabinet

Department of Revenue

Revenue Program Officer Natalie Brown is recognized for her outstanding customer service. Ms. Brown was on the phone with a customer when his breathing became strained and eventually could not continue the conversation. He told Natalie he thought he was having a heart attack. Natalie remained calm, verified his address, and called 911. Mr. Phillips was transported by ambulance to a local hospital, and then transferred to Louisville where surgery was performed. The customer credits Natalie for saving his life.